

ANNA AKHALKATSI
Country Manager
Moldova
Europe and Central Asia

April 15, 2021

Ms. Mariana Timotin
Chairwoman
Integrity Council
Chisinau
Republic of Moldova

Dear Ms. Timotin,

Re: Assessment of the e-Integrity Information System

In response to your letter no. 02/1626 of March 31, 2021, the World Bank (hereinafter “Bank”) would like to clarify that the e-Integrity system was developed in the framework of Moldova Governance e-Transformation Project financed by the Bank and implemented by the Government of Moldova (“Recipient”) between 2011 and 2016. This was what we call a “Recipient-executed operation” which means that, while the Bank had an oversight role, it was not involved in the development, implementation, or quality assurance of the e-Integrity system.

Additionally, we would like to inform you that the Bank is aware of the fact that some of the system functionalities which were operational when the system was transferred from the e-Governance Agency (eGA, former e-Governance Center) to the National Integrity Authority (NIA, former National Integrity Commission) in 2016 are not operational at the moment. The Bank is aware that, in 2019 and in 2020, the e-Integrity system underwent some development work by the Center for Information Technologies and Cybersecurity (CITC) that affected the initial system design and architecture. The functionalities of the e-Integrity system and options for overcoming the existing challenges were discussed with the NIA, CITC and eGA on several occasions in 2019 and in 2020. As result, the Bank offered the NIA to conduct an independent assessment of the e-Integrity system that would include (a) an evaluation of the system functionalities and performance in compliance with the technical specifications and security standard requirements developed earlier and (b) a gaps and needs assessment in support of further strengthening of the e-Integrity system.

In August 2020, the Bank hired an IT Consultant and expressed its readiness to start the assessment (see attached the Bank’s letter of August 5, 2020). However, the NIA responded that it cannot provide access to the e-Integrity system for an evaluation and that a procedure for allowing such access should be established by the Government (see attached the NIA’s response of September 3, 2020). We would like to reiterate our willingness and readiness to perform an assessment of the e-Integrity system once access is granted. We have also started a dialogue with the CITC, which is responsible for the technical maintenance of the e-Integrity system, and they confirmed their readiness to create a testing environment for the Bank to undertake the assessment.

Should you have any questions, your staff may contact Mr. Constantin Rusu, Senior Public Sector Specialist, World Bank Moldova Country Office (tel. +(373) 69146090; crusu@worldbank.org).

Sincerely,



Anna Akhalkatsi
Country Manager
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The World Bank
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